
QUALITY POLICY

STRATEGY AND GOALS

Yris Solutions DOO is a provider of services and products in electronic industry. Our mission is to provide customers with high quality products and solutions, which are developed through understanding of our customers' needs, but also the needs of their customers as well. Our goal is to be recognized as a trusted partner and reliable supplier on the global electronic industry market, which continually improves its service and products.

Quality Management System (QMS) in Yris Solutions is implemented and maintained in accordance with the requirements of the standard ISO 9001:2015. Yris Solutions DOO achieves this by:

- Fulfilling the legal requirements, norms and standards, that correspond to our activities
- Ensuring the highest level of occupational health and safety and fire prevention
- Continuous education and training of employees
- Encouraging teamwork and involvement of employees in decision making
- Keeping up to date with new developments in the industry
- Constantly improving the process of production and quality of services
- Communicating with our customers and suppliers, to improve the quality of our services and products
- Establishing clear procedures that define responsibilities and actions.

RESPONSIBILITIES

Top management of Yris Solutions is committed to continually improve the quality of our products and services, and to achieve superior customer satisfaction, that will distinguish us from our competitors.

Yris Solutions DOO business policy in the field of quality management is available on the internal portal to all employees of the company, and it is given for insight to direct and indirect users of our services.